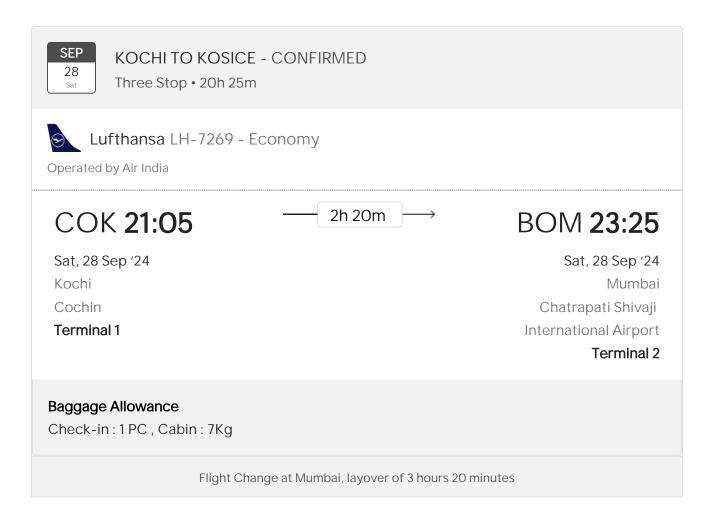
Booking Id:

IF24092257735609

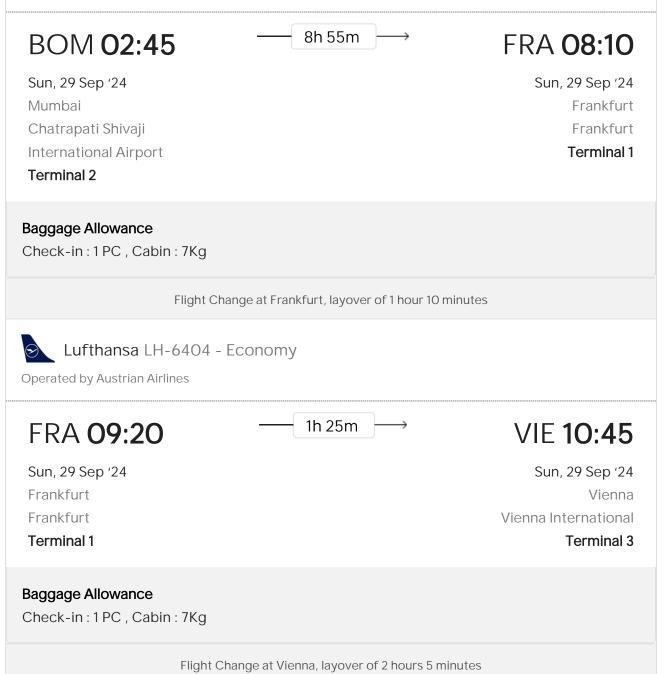


Assured

Thanks for choosing ixigo Assured. Your booking is secure & cancellation protected. Instant refund on cancellation • No Questions Asked • Priority customer service







S Lufthansa LH-6366 - Economy

Operated by Austrian Airlines

VIE 12:50	$$ 1h 10m \rightarrow	KSC 14:00
Sun, 29 Sep '24 Vienna Vienna International Terminal 3		Sun, 29 Sep '24 Kosice Barca
Baggage Allowance Check-in : 1 PC , Cabin : 7Kg		

Barcode	Travellers	PNR	E-Ticket no.
	Mr. MEBIN VARGHESE AUGUSTINE	6P64S7	2206209411909

Other Add-ons				
Travellers	Sector	Seat	Meal	
Mr. MEBIN VARGHESE AUGUSTINE	COK-BOM	-	Non-Veg Meal x 1	
	BOM-FRA	-	Non-Veg Meal x 1	
	FRA-VIE	-	Non-Veg Meal x 1	
	VIE-KSC	-	Non-Veg Meal x 1	

Important Information

- You have paid ₹69494
- For any queries or communication with ixigo regarding this booking, please use your Booking ID as a reference.
- Check-in Time: We advise you to reach the airport at least 4 hours before departure. Check-in counters generally close 120 minutes before scheduled departure. However, this may vary from airline to airline, so it is advisable to check with your respective airline once.
- Travellers must carry a valid passport (with a validity of at least 6 months from the date of travel) and valid visas (for both transit and final destination).
- For infant travellers (0-2 yrs), it is also mandatory to carry a valid passport and visas.
- It is necessary to present either a copy of your e-ticket on a tablet/mobile/laptop or a printed copy of the ticket at the time of airport entry and check-in.
- Ensure Compliance with Visa/Transit Visa Requirements: Please make sure you verify and adhere to the visa and transit visa requirements based on your nationality, passport type and the destination country. ixigo cannot be held liable for any issues that may arise from a failure to seek and follow the necessary visa information.

For the most reliable and up-to-date visa and passport requirements, you can refer to reputable regulatory websites like <u>IATA</u> or contact the airline directly.

Cancellation Information

• A booking can be cancelled or rescheduled on ixigo, up to 24 hours prior to the flight departure with applicable penalties. If you want to cancel or reschedule your flight within 24 hours of its departure time, kindly contact the airline partner directly or reach out to the ixigo Customer Service team.

Also, since this is an **Assured booking**, the free cancellation timelines will be applicable as mentioned here: <u>https://www.ixigo.com/ixigo-assured</u>

- To initiate booking cancellation, please log in to your ixigo account and visit the 'My Trips' section.
- ixigo will receive any refund claims arising due to cancellation or delay of the flight due to the airline. In the event that the airline does not refund the amount to ixigo, we shall not be held liable.
- If the flight is cancelled by the airline, please initiate your refund request via ixigo. In case of a noshow, you can submit a request for the applicable refund within 90 days from the travel date via ixigo. Such requests should be submitted only after 24 hours of flight departure.
- When a cancellation is made for a layover or a connecting flight booking, all the flights booked for that journey will be cancelled, i.e., no partial cancellation will be allowed. Also, flights booked under a single PNR will be cancelled together in such cases.
- Please Note: Travellers holding a tourist visa are not allowed to travel with just one-way tickets. They

must show a return ticket; otherwise, they may not be allowed to board the flight.

• **Baggage Considerations:** You must adhere to the baggage dimension (length, breadth, width, etc.) guidelines of the airline. Otherwise, you may have to pay additional charges or even be denied boarding. Please refer to your respective airline's website for more details.

ixigo Support
Chat : <u>www.ixigo.com/help</u>
Helpline : 011-61224444

Airline Support Lufthansa : 1800 102 5838