

928 922 8888

Passenger: Dinesh Sharun Mr (ADT)

Booking ref: PYMM6G

Ticket number: 228 2410590064

Issuing office: VISTARA RESERVATIONS, WEBSITE, WWW.AIRVISTARA.COM, GURGAON Telephone: +919289228888 Date: 01Aug2024

ELECTRONIC TICKET RECEIPT

This is an automated email, please do not reply to this.

This is your e-ticket and itinerary. You will need this document to be available on your mobile phone or have a printout of it. For travel within India, it is mandatory to carry a government-issued photo ID such as valid passport, driving license or Aadhaar card to enter the airport. For travel outside India, please carry a valid passport.

Please refer to the last check-in timing as mentioned below to plan your travel.

From	То	Flight	Departure	Arrival	Last check-in
KOCHI KOCHI INTERNATIONAL Terminal: 1	DELHI INDIRA GANDHI INTL Terminal: 3	UK886	20:05 28Sep2024	23:15 28Sep2024	19:05
Class: V(Economy Class)	Operated by: VISTARA			NVD (0): 000 and	004
Seat: 07F Baggage (4): 2PC	Marketed by: VISTARA - UK886 Booking status (1): OK			NVB (2): 28Sep2 NVA (3): 28Sep2	
Fare basis: VOSPINYF/YF	Frequent flyer number: 161181145			Duration: 03:10	
Special Service Request	NVML - NON VEGETARIAN MEAL - (CONFIRMED			
DELHI INDIRA GANDHI INTL Terminal: 3	FRANKFURT FRANKFURT INTL Terminal: 2	UK25	12:50 29Sep2024	18:20 29Sep2024	11:50
Class: V(Economy Class)	Operated by: VISTARA				
Seat: 31K	Marketed by: VISTARA - UK25			NVB (2): 29Sep2	024
Baggage (4): 2PC	Booking status (1): OK			NVA (3): 29Sep2	024
Fare basis: VOSPINYF/YF	Frequent flyer number: 161181145			Duration: 09:00	
Special Service Request	NVML - NON VEGETARIAN MEAL - (CONFIRMED			

(1) OK = confirm (2) NVB = Not valid before (3) NVA = Not valid after (4) Each passenger can check in a specific amount of baggage at no extra cost as indicated above in the column baggage. Each piece of baggage may not exceed 32 kilos.

ELECTRONIC TICKET REMARKS

Important notice for payment through credit/debit card:

Credit/Debit Card issued outside India used to purchase the ticket may get verified at the time of check-in to avoid any fraudulent use. If the customer fails to authenticate payment, they may be required to pay the ticket amount again at the airport. TSAL reserves the right to deny boarding incase the customer fails to do so.

a) At Customer Service Center: +91 9289228888 (b) At Vistara Airport Ticketing Offices (for travel within India) (c) By issuing travel agents and online travel websites.

b) Cancellations or changes can be made up to 2 hours prior to the scheduled departure time for travel within India and up to 24 hours of departure for travel outside India.

c) The cancellation and change fee will differ as per the fare type booked by you. More information about the fare types can be found here: <u>https://www.airvistara.com/trip/fare-rules/</u>

d) If a no-show ticket is processed for any changes or refund, then penalties for changes or refund will be applicable in addition to the no-show charge. Lower of airfare or no-show fee is forfeited; taxes are always fully refundable.

PAYMENT DETAILS

FARE DETAILS

Fare Calculation: COK UK X/DEL UK FRA Q220.00 94.01NUC314.01END ROE83.493267 Form of payment: CC VI XXXXXXXXXX3171 XXXX 382154 Endorsements: NONEND/CHG-XXL-NOSHOW RFR RULE/ FLEXI FARE 2PC 32KG EACH ELSE 2PC 23KGEACH

Fare:		INR 26220
Taxes:		INR 673IN
		INR 1322K3
		INR 1186P2
Carrier Imposed Fees:		INR 160YR
		INR 50YR
Total Amount:		INR 29611
Fee	OBT01 TKTFEE	INR 700
Total OB Fees:		INR 700

RECEIPT REMARKS

Tax / Fees description:

WO- Passenger Service Fee, P2- Aviation Security Fee, IN- User Development Fees ,YM- Development Fees ,YR- CUTE charge and RCS fees, K3- Goods and Services Tax

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.



LEGAL AND PASSENGER NOTICES

ELECTRONIC TICKET

Customers can carry only 1 piece of hand baggage weighing 7 kg in Economy Class, 10 kg in Premium Economy and 12 kg in Business Class, for travel within and outside India.

Excess Baggage:

For travel within India:

Economy Lite customers carrying additional pieces will be charged INR 2,000 (handling charges, inclusive of taxes) per piece at the airport.

If additional weight is being carried, customers will be charged INR 600 per kg (inclusive of taxes), irrespective of the fare selected. Customers can also pre-purchase excess baggage online (only additional weight over and above the allowance) at concessional rates up to 6 hours before departure and at non-discounted rates up to 60 minutes before departure from the website and mobile app. <u>Read</u> <u>more</u>.

For travel outside India:

Customers exceeding the baggage allowance will be charged USD 15 per kg at the airport as excess baggage fee or the equivalent amount in the local currency. Customers may also purchase excess baggage online at up to 30% discount through the 'Manage My Booking' section.

For London, Frankfurt and Paris: If additional weight is being carried (between 23-32kg); customers will be charged USD 100, irrespective of the cabin class and fare selected. For additional pieces, customers will be charged USD 220 per piece.

For Mauritius: Any extra piece of baggage over and above the free baggage allowance would be charged at USD 175 per piece

(maximum weight: 32kg) for customers travelling in Business Class, and at USD 175 per piece (maximum weight: 23kg) for customers travelling in Economy and Premium Economy.

For customers travelling from Jeddah and Dammam, the permitted baggage allowance is inclusive of 5 litres of zam zam holy water.

To know about the baggage allowance offered to customers making domestic to international or international to domestic connections between Vistara and an interline/codeshare partner/other airline, please click here: <u>https://www.airvistara.com/in/en/vistara-experience</u>/on-ground/baggage/interline-baggage-allowance

The following items are not permitted in the aircraft: Lighters/matches, flammable liquids, toxic items, corrosives, pepper spray, flammable gas, bleach, infectious substances, radioactive materials, and explosives.

Please note: Loose/spare lithium batteries and power banks are not permitted in check-in baggage. They must be carried in hand baggage. For more information, visit <u>https://www.airvistara.com/trip/vistara-experience/on-ground/baggage</u>.

Note:

For infant customers with international connection on the same ticket – Checked-in Baggage allowance is as per their international ticket (depending on the type of document/ticket).

These charges are applicable on Vistara sectors only.

If you are denied boarding or your flight is delayed/cancelled, please ask for passenger rights statement from the Vistara staff. You may also view this information in the passenger rights section in our Terms and Conditions.

For any assistance you may reach out to us on: Email: custrelations@airvistara.com, or contact number: +919289228888. For any grievances or information related to air travel, please visit <u>www.airsewa.gov.in</u>