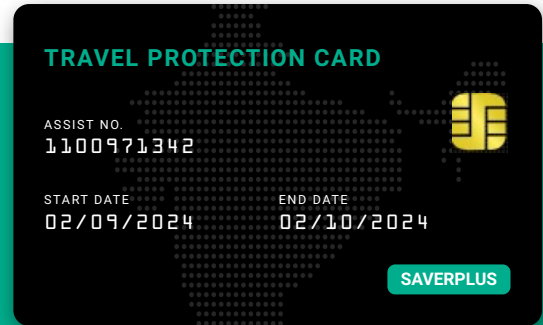


# COMPREHENSIVE TRAVEL PROTECTION



 NAME : MERCER POTHAMPALLY MARTIN

 ADDRESS : 19/ 772 A, POTHAMPALLY HOUSE HOUSE, M L A ROAD PALLURUTHY P . O, ERNAKULAM KERALA-682006



Assist Fees : 791(Incl GST @ 18%)

You can now enjoy exclusive travel assistance including insurance benefits on your trip. Kindly ensure to carry this document for a pleasant travel experience.

## Travel hassle-free with...

### TRAVEL ASSISTANCE



24x7 Medical Assistance



Lifestyle Assistance



Domestic Roadside Assistance

### TRAVEL INSURANCE



Arranged with an IRDAI authorised underwriter - ICICI Lombard General Insurance Company Ltd.

## Travel Support Services



Emergency Assistance



Expert Intensive Care & Consultation



24/7 Customer Helpline

## Ask for help



24x7 helpline: +91 22 67872 037



Assistance: [customercare@asego.in](mailto:customercare@asego.in)  
Claims: [claims@asego.in](mailto:claims@asego.in)



Whatsapp message only for claims: +91 86478 34444



[asego.in](http://asego.in)

**Note:** Assistance provided by ASEGO TRAVEL LLP, Insurance underwritten by ICICI Lombard General Insurance Company Ltd.

Customer will bear any cost or expenses arising from availing the assistance services through a third party service provider.

Keep travelling, because the world is waiting for you and we are always by your side.  
BON VOYAGE!

[Click here](#) or scan the QR code for detailed information about our assistance services.



**ICICI LOMBARD GENERAL INSURANCE COMPANY LTD.**

ICICI Lombard House, 414, Veer Savarkar Marg, Prabhadevi, Mumbai – 400025

IRDAI Registration No: 115

Certificate Of Insurance

**Customer Details:**

Insured Name :MERCER POTHAMPALLY MARTIN Date of Birth:19/05/2005 Passport Number:Y9560289  
 Address :19/ 772 A, POTHAMPALLY HOUSE HOUSE, M L A ROAD PALLURUTHY P . O, ERNAKULAM Ernakulam Kerala-682006  
 Travel Assure - Group Overseas Travel Insurance Mobile no :9089606060 Landline no :9089606060  
 E Mail :mercermartin872@gmail.com CR no : Issue Date :02/09/2024

Certificate No :SW971342

Intermediary Code :IM-1335344

Travel Assure - Group Overseas Travel Insurance

Intermediary Name : ASEGO INSURANCE LLP

This Group Travel Insurance policy 4198/ST/320154892/00/000 dated 21-12-2023 has been issued at Mumbai by ICICI Lombard General Insurance Company Ltd. to the master policy holder, ASEGO TRAVEL LLP and governed by the terms, conditions and exclusions therein contained or otherwise expressed in the said certificate, but not exceeding the Sum Insured as specified in the Schedule. This Certificate, issued under the facsimile signature of ICICI Lombard General Insurance Company Ltd. represents the availability of benefit to the above mentioned Insured Person. Through the master policy holder ICICI Lombard General Insurance Company Ltd. has received an amount of Rs. 537.00 (Incl GST @ 18%) towards covering the risk benefits, on behalf of the above mentioned insured.

**Insurance Details :**

Commencement Date:From: 02/09/2024 End Date: mid-night on: :02/10/2024 No. of Days:31  
 Plan Name :IC Student : A + 2 50000 Geographical Coverage :Excluding USA and CANADA  
 Assignee :SHEEBA MARTIN Relation :Mother  
 Exclusions :  
 University Name: UNIVERSITY OF MARIBOR, SLOVENIA University Address:UNIVERSITY OF MARIBOR, Slomškov trg 15, 2000 Maribor, Slovenia  
 Sponsor Name : SHEEBA MARTIN Relation with Sponsor : MOTHER

| Coverages  | Sum Insured | Deductibles | Coverages   | Sum Insured | Deductibles |
|--|-------------|-------------|---|-------------|-------------|
| Emergency Medical Expenses<br>Emergency Medical Evacuation<br>Repatriation of Mortal remains | USD 50000   | USD 100     | Personal Accident<br>Accidental Death<br>Permanent Total Disability(PTD)<br>Permanent Partial Disability(PPD) | USD 25000   | NA          |
| Total Loss of checked in Baggage   | USD 750     | USD 100     | Personal Liability  | USD 100000  | USD 100     |
| Study Interruption   | USD 7500    | NA          | Sponsor Protection  | USD 7500    | NA          |
| Compassionate Visit  | USD 5000    | USD 100     | Dental Treatment Expenses   | USD 300     | USD 50      |

**Emergency Assistance Details :**

For claims, Contact ICICI Lombard 24hr Help Line number for assistance and registering your claim:

In USA & Canada (Toll Free) +1 844 871 1200;  
 Rest of the World (Call Back Facility) +91 124 449 8778  
 National Toll Free Number 1800 102 5721;  
 Fax Number +91 124 4006674  
 Email Address : icicilombard@falck.com  
 OR Login to the e-claim link <https://fgaindia.com/FalckMLink/Register.aspx>



**Other Terms & Conditions :**

- This policy covers Emergency Medical Expenses incurred due to sudden and unexpected injury or any acute Sickness including COVID-19, arising when insured is outside the 'Republic of India' up to the limits as mentioned in the policy schedule.
- This Travel Insurance policy is only limited to student travelling abroad and customers of Asego Travel travelling through Air Mode.
- The applicable age of this policy from 11 years up to 60 years and limited to single trip.
- Certificate is only valid to the customers who are travelling from India.
- This policy consist of following coverages which will be treated as benefit covers i.e. Personal Accident- Accidental Death Permanent Total Disability (PTD) Permanent Partial Disability (PPD), Accidental Death-Common Carrier, Permanent Total Disability - Common ,Permanent Partial Disability - Common carrier, Daily Allowance in case of Hospitalization, and Hijack Distress Allowance subject to policy terms and conditions applicable to these sections. All others coverages will be treated as indemnity.
- Sum insured for Emergency Medical Evacuation and Repatriation of mortal remains will be sublimited to sum insured specified in Emergency Medical Expenses.
- Warranted that the Hijack Distress Allowance, Trip Delay, Total loss of checked in baggage, Accidental Death-Common Carrier, Permanent Total Disability-Common Carrier, Permanent Partial Disability - Common Carrier, Trip cancellation and /or interruption, Missed connection, Travel Inconvenience, flight delay for Air Travel only.
- Pre-existing condition(s) are excluded from the policy including but not limited to life threatening conditions to save the Insured/Insured person's life. This exclusion will apply to the following sections: Emergency Medical Expenses, Emergency Medical Evacuation, Dental Treatment Expenses, and Daily Allowance in case of Hospitalization, Permanent Total Disability (PTD), and Permanent Partial Disability (PPD). This exclusion has been waived to the extent of 10% of Emergency medical sum insured per policy or USD 10000per policy whichever is lesser as indicated in the Policy Certificate for mentioned section upto the age of 60 Years
- Sum insured for Inpatient Emergency medical expenses for injuries during inter-collegiate sports, Outpatient Physiotherapy related to disease/illness/injury, Cancer screening and mammography examinations, Chiropractic Treatment related to disease/ illness/ injury requiring outpatient/inpatient care, Skilled nursing facility related to disease/illness/injury requiring outpatient Care, Adventure sports Expenses due to Injury, Drug and Alcohol abuse, Mental and Nervous

disorder and In-patient medical expenses related to pregnancy/childbirth (after a waiting period of 10 months) will be sub limited to sum insured specified in Emergency medical Expenses and only available if specifically mentioned above.

- **Sanctions Limitation and Exclusion Clause:** Not applicable for sanctioned countries listed in certificate of insurance.
- Not applicable if insured is traveling to sanctioned countries as specified under COI, No (re)insurer shall be deemed to provide cover and no (re)insurer shall be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment or such claim or provision of such benefit would expose that (re)insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanction, laws or regulations of the European Union, United Kingdom or United States of America. Excluding from/to and or countries places prohibited by GOI & also Specifically Excluding Iran , Iraq, Syria, Sudan, North Korea, Cuba, Crimea.
- Any claim relating to events occurring before the commencement of the cover or otherwise outside of the period of insurance.



Scan the code of authenticate policy

*Gaurav Arora*

Authorised Signatory  
(ICICI Lombard General Insurance Company Ltd.)

The certificate has been issued based on the information provided by you/your representative and the policy is not valid if any of the information provided is incorrect, subject otherwise to the Terms, Conditions and Exclusions mentioned in the policy.

|   |                                 |   |
|---|---------------------------------|---|
| 1 | General Exclusions              | <ul style="list-style-type: none"> <li>• Treatment abroad if that is the sole reason or one of the reasons for the Insured/Insured person's temporary stay abroad</li> <li>• Any claim if the Insured Person 1. Is travelling against the advice of a Medical Practitioner; 2. Is receiving, or is on a waiting list to receive, specified medical treatment declared in the Medical Practitioner's report or certificate;</li> <li>• Has received terminal prognosis for a medical condition; Is taking part in a naval, military or air force Operation.</li> <li>• Congenital external diseases, defects or anomalies</li> <li>• Diseases, illness and accidents that are results of war and warlike occurrence or invasion, acts of foreign enemies, hostilities, civil war, rebellion, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power, active participation in riots, confiscation or nationalization or requisition of or destruction of or damage to property by or under the order of any government or local authority.</li> </ul>   |
| 2 | Notice of Claim                 | <p>For any claim related query, intimation of claim and submission of claim related documents you may contact our Emergency Assistance Service Provider.</p> <p>In case of a claim, you may reach us at 844-691-8883 (For Canada), 844-691-8885 (For USA) or +91 11 42221403 (For other parts of the world) or email us at customersupport@icicilombard.com</p> <p>Alternatively you can contact us through: Toll Free -1800 2666</p> <p>Email -customersupport@icicilombard.com Post/courier to Company - ICICI Lombard General Insurance Company Ltd., ICICI Bank Tower, Plot No. 12, Financial District, Nanakram Guda, Gachibowli, Hyderabad-500032</p>   |
| 3 | Claim Procedure & Documentation | <p><b>Claims Procedure</b></p> <p>1. In the event of an accident or sudden illness which is likely to give rise to a claim under this Policy, the Insured Person shall immediately contact the Emergency Assistance Service Provider giving details of the Policy issued to him/her. The details of phone numbers and Help Line are given in the Notice of claim section.</p> <p>2. All necessary claim documents should be furnished to the Company/ Emergency Assistance Service Provider by the policy holder/insured to make a claim. However, claims filed even beyond such period should be considered if there are valid reasons of any delay.</p> <p>3. Claim Service Guarantee: The Company shall settle the claim within 30 days from the date of receipt of last necessary document in accordance with the provision of regulation 27 of IRDAI (Health Insurance) Regulations, 2016. In the case of delay in the payment of a claim, the Company shall be liable to pay interest from the date of receipt of last necessary document to the date of payment of claim at a rate 2% above the bank rate</p> <p><b>Claims Documentation-</b></p> <ul style="list-style-type: none"> <li>• Duly filled in and signed claim form</li> <li>• Certificate of Insurance</li> <li>• Any additional document relevant to claim and specified in the Policy wordings</li> </ul> <p>This is only a summary of the product features. The actual benefits available are as described in the policy wordings and will be subject to the <u>policy terms, conditions and exclusions.</u></p> |

For Detailed Terms & Conditions of your Travel Insurance Policy Kindly [Click here](#)

or paste the link "<https://asego.co/asegotravel/new/Travel-Assure-Group-Overseas-Travel-Insurance-Policy-Wordings.pdf>" on your browser.

Website: [www.icicilombard.com](http://www.icicilombard.com); IRDAI Registration No: 115, Email: [customersupport@icicilombard.com](mailto:customersupport@icicilombard.com)

ICICI Lombard General Insurance Company Ltd., ICICI Lombard House, 414, Veer Savarkar Marg, Prabhadevi, Mumbai – 400025

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