



Ahalya sudhish

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ABOUT ME

Experienced HR professional with a proven track record of success in diverse HR roles,specializing in On-boarding,Induction,Background Verification,Project Management,Ticket Handling,HR Chatbot Implementation,Communications,and Travel and Accommodation Management.

EXPERIENCE

BYJUS, Bangalore - HR specialist

[06/2020 – 2024]

- **HR Project Management** : Successfully oversaw the implementation and ongoing support of HR Chatbot and ticketing dashboard, ensure seamless operation and compliance with organizational standards.
- **Data Integrity and security**:Maintained Strict compliance of the chatbot data base with organizational standards,prioritizing data integrity and security.
- **Back-end Optimization**:Designed and executed strategic back-end configurations for the ticketing dashboards
- **Vendor collaboration**: Collaborated closely with vendor teams to provide expert guidance and improve HR functionally and user experience, ensuring smooth integration with HRMS portals and efficient data flow and reporting.

OYO Rooms, Bangalore - key Account manager

[08/2014 – 06/2018]

- **Strategic key Account Manager**: successfully managed key- accounts with a substantial portfolio valued at 3 cores,highlighting expertise in client relationship management and retention.
- **product Launches and demonstration**: conduct impactful product launches and client demonstrations using diverse communication channels ,including email,calls, and whatsapp, ensuring effective product showcasing.
- **Analytical proficiency**:Demonstrated analytical prowess by proficiently handling invoice submission and generating comprehensive MIS reports.Leveraged data insights for trend analysis and future requirement forecasting.
- **Stakeholder Engagement**: Actively engaged with stakeholders to address Meetings, incentives, conference, and Exhibitions(MICE) requirements,showcasing adaptability and collaborative problem-solving.

EDUCATION

Cochin University of science and Technology, Kochi. BTech in Electrical and Electrical Engineering - 8.22 CGPA

[08/2014 – 06/2018]

Board Of Higher Secondary Examination - 94 %

[2014]

Technical High School Leaving Certificate - 87 %

[2012]

CERTIFICATIONS

Skill Deck, Bangalore - HRBP certification

ORGANIZATIONAL SKILLS

On-boarding Expertise

HR functional proficiency

Project Management

Vendor Collaboration

Travel Coordination

Data Analysis

Strategic problem solving

Adaptability and collaboration