

Date: 30-09-2024

To Whomsoever it may concern

Subject: Apology for Mismatch in Account Statement

Account Holder Name : VIDHUN VINOD

Account Number : 0238-07975103-190001

We hope this message finds you well. We are writing to sincerely apologize for the discrepancy you encountered in your recent account statement dated 29-06-2024. We understand the importance of accurate financial records and recognize that this error may have caused you inconvenience and concern.

Upon reviewing your account, we found that the mismatch was due to technical errors that occurred in the software which led to the inaccuracy in the data entry part. We have taken immediate steps to correct this issue and ensure that your account reflects accurate information moving forward.

As a valued customer, your satisfaction is our top priority. If you have any further questions or require assistance, please do not hesitate to contact us at Email id: jishnu.v@csb.co.in
Contact: +91 89211 98007.

Thank you for your understanding and patience in this matter.

Sincerely,



JISHNU VIJAYAN
Manager
CSB Bank Ltd
Kottayam
For CSB Bank



Authorized Signatory

Jishnu Vijayan, Manager

Email id: jishnu.v@csb.co.in, Contact: +91 89211 98007

CSB BANK LTD.

Kottayam Branch : Matteethara Buildings, Baker Junction, Kottayam 686001, Kerala, India