

Akash Mohanan

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9446842827

Idukki, Kerala

Experience

Senior Travel Consultant

Travelmist tours and travels • Peermade, idukki, kerala

01/2020 - 06/2024

- Boosted client satisfaction by developing tailored travel itinerary.
- Supported team in achieving targets through expert travel advice.
- Provided customer service and was involved in training new team members each month.
- Offered strong customer service skills, keeping customers satisfied and increasing sales annually.

Ticketing staff and Customer Service

Travelmist tours and travels • Peermade, idukki, kerala

06/2017 - 01/2020

Engaging with future customers and helping in order to book their tickets to desired destinations.

Achieving targets

Resolving and answering to the queries customer regarding any travel related.

Skills

Customer service, Communication skills, Bilingual, Guest services, Time management

Education

Senior secondary school

Montfort School Anakkara • Anakkara, Kerala

05/2017

Completed senior secondary degree with proficiency in

- Accounting
 - Business studies
 - Language
 - Informatics practices (Java and Mysql)
 - Economics
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Languages

Hindi, Tamil, Malayalam, English