



ASWIN SURESH

Phone: +91 8138964639

Email: aswinsuresh172@gmail.com

Karancheriyil (H), Kuthukuzhy P.O, Kothamangalam, PIN: 686691

ABOUT ME

I aim to obtain the position in a respectable firm, where I can fully utilize my talents, knowledge, proficiency and excellent communication and interpersonal skills for the benefit of the firm.

EDUCATION

Bachelor of Computer Application (BCA)

Yeldo Mar Baselious College
Kothamangalam
2017-2020

Higher Secondary

ST.JOHN'S HSS
Kavalangad
2015-2017

SSLC

GOVT High School
Ayyankavu
2014-2015

LANGUAGES

- English
- Malayalam
- Tamil

HOBBIES

- Volleyball
- Playing Cricket
- Movies
- Travelling

SKILLS

- Convinced communication skill with good problem-solving skills.
- Headed leadership quality and ability to lead a team.
- Adept to work as team suggests and a good team player.
- Authored in finding new ideas for creative works.
- Virtually manage time for an assigned job.
- Decision Making

WORK EXPERIENCE

System Engineer

TATA Consultancy Services (TCS) | Thodupuzha

- Communicate technical issues to colleagues and customers with a variety of backgrounds, explain the issues and fixes in a way that is equally understood by the team and the tech-challenged user
- Used Selenium automation tool to work easier with the online tool.
- Monitor network performance and implement necessary adjustments for optimal functionality.
- Figure out exactly what the problem is, then analyzing the causes and effects the problem and come up with a plan for resolving the issue.

2022 - Current

Tele Call Executive

DTDC Courier & Cargo | Kothamangalam

I efficiently communicate with customers, providing real-time updates on their parcel's delivery status, ensuring a seamless and satisfying experience.

2020-2022

DECLARATION

I hereby declare that the above mentioned details are true to the best of my knowledge and belief.