

Guest: Booking reference: Ticket number: MR MUHAMMED HESHAM R3WH9V 607 2407164448



Issuing office: ETIHAD AIRWAYS, UNITED ARAB EMIRATES Issue date: 29 Aug 2024

## Electronic ticket receipt

From	То	Flight	Departure	Arrival
COK,KOCHI, KOCHI INTERNATIONAL Terminal: 3	AUH,ABU DHABI, ZAYED INTERNATIONAL AIRPORT Terminal: A	EY283	22:15 05 Sep 2024	00:45 06 Sep 2024
Class: Economy Q Baggage: 35kg Fare basis: QLX00C6R	Operated by: ETIHAD AIRWAYS Marketed by: ETIHAD AIRWAYS Booking status: OK		Duration: 04:00 Not valid before: 05 Sep 2024 Not valid after: 05 Sep 2024	
AUH,ABU DHABI, ZAYED INTERNATIONAL AIRPORT Terminal: A	CPH,COPENHAGEN, KASTRUP Terminal: 2	EY177	03:15 06 Sep 2024	08:05 06 Sep 2024
Class: Economy Q Baggage: 35kg Fare basis: QLX00C6R	Operated by: ETIHAD AIRWAYS Marketed by: ETIHAD AIRWAYS Booking status: OK		Duration: 06:50 Not valid before: 06 Sep 2024 Not valid after: 06 Sep 2024	
CPH,COPENHAGEN, KASTRUP Terminal: 3	VNO, VILNIUS, VILNIUS INTL	EY3975	12:40 06 Sep 2024	15:10 06 Sep 2024
Class: Economy Q Baggage: 35kg Fare basis: QLX00C6R	Operated by: SCANDINAVIAN AIRLINES Marketed by: ETIHAD AIRWAYS Booking status: OK		Duration: 01:30 Not valid before: 06 Sep 2024 Not valid after: 06 Sep 2024	

# Legal and guest notices

Electronic ticket

Use our <u>baggage calculator</u> to determine your checked baggage and cabin baggage allowance. You'll also find your checked baggage allowance on your travel itinerary above.

## Travel information

You'll find everything you need to know to prepare for your trip at etihad.com.

## Legal information

If you booked your ticket online, you'll need to provide proof of identity to use this electronic ticket. Transportation and other services provided by Etihad Airways are subject to <u>conditions of carriage</u> which form part of the contract of carriage between you and Etihad Airways.

Ancillary products and services are subject to the applicable terms and conditions.

If your journey involves a destination or a stop in a country other than the country of origin, the Warsaw Convention or the Montreal Convention as stated in the conditions of carriage may apply to the entire journey, including any portion entirely within the country of origin or destination. These conventions may limit the liability of the carrier for loss of life or bodily injury, for delays, or loss or damage to baggage. Etihad Airways has waived the limits of liability applicable under the Warsaw Convention (or that convention as amended at The Hague 1955 or protocols nos. 1 and 2 of 1975), with respect to loss of life or bodily injury attributable to an accident. However, under the Warsaw Convention (or that convention as amended at The Hague 1955 or protocols nos. 1 and 2 of 1975), the liability for the loss, damage or destruction of checked baggage is limited to SDR 17 per kilogram (approx. USD 20).

Under the Montreal Convention of 1999, no financial limits apply in the case of loss of life or bodily injury. Etihad Airways may make advance payments to meet immediate economic needs of the person entitled to claim compensation, subject to applicable laws. The liability of Etihad Airways in respect of damage caused by delay is limited to SDR 4,150 (approx. USD 6,200) and the liability in respect of destruction, loss, damage, or delay of baggage is limited to SDR 1,000 (approx. USD 1,500).

Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty.

For flights originating from any member state of the European Union, Etihad Airways is committed to the specific European regulations relating to liability in case of denied boarding, cancellation of a flight or substantial delay. For security reasons, all knives, sharp objects or cutting implements of any kind and any length, whether of metal or other material, knitting needles, and sporting goods, must be packed in your checked baggage. They cannot be carried in cabin baggage or on person. If you are carrying hypodermic needles they must be declared at check-in and you will be required to present proof that they are medically required. Medication should contain a professionally printed label identifying the medication or manufacturers name. You must not carry liquids or other substances that pose a significant risk to health, safety and property when transported by air, including explosives, compressed gases and/or aerosols, flammable liquids, corrosives, oxidising materials, magnets, materials easily ignited, poisonous, offensive or irritating substances, munitions of war and any further items which are prohibited by applicable laws, regulations or order of any state to be flown from, to or over. Read our <u>privacy policy</u> and <u>terms and conditions</u>.