



# Navaneeth Visokan

Date of birth: 14/07/1998

Nationality: Indian

Gender: Male

## CONTACT

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## WORK EXPERIENCE

**01/03/2021 – 28/02/2022** Ernakulam, India

• **Technical Engineer** Kairali Ford

- Diagnosing faults and trouble codes with OBD Scanning tool.
- Analysing issues and preparing service methods.
- Checking spare-parts availability and maintain inventory.
- Developed and implemented inspection and testing plans to pin point faults.
- Organising work and meeting deadlines for better customer satisfaction.
- Regulating and maintaining methods for periodic inspection .

**25/04/2022 – CURRENT** Bangalore, India

• **Catalog Associate** Amazon

- Collaborated with cross-functional teams on UK marketplaces.
- Managed Weekly Business Review (WBRs) for stakeholders ensuring effective communication and insights to them.
- Took on responsibility of producing multiple reports and monitoring various key performance indicators (KPIs).
- Handled stocks and inventory for a few stakeholders which was a key in maintaining their products
- Managed the buys box for different ASINs(Amazon Standard Identification Number) which played a crucial part for the stakeholders.
- Acted as POC for Vendor scorecards which provided prioritized metrics and actionable insights to vendors .
- Utilized Amazons tools to produce forecast reports which provided insights to the vendors on inventory management.
- Prepared various financial reports, including confirmation rate, C-returns and chargeback report, to support data-driven decision making and identify key trends.
- Collaborated in Concessions - Returns Reduction which focused on fixing bad catalog detail defects and reduce customer returns.
- Worked on Core Attribute Quality to increase CAQ scores of ASINs(Amazon Standard Identification Number) for various sellers to improve the defects in attributes .
- Effective and clear communication within the team to ensure alignment and delivering results for various stakeholders.

## EDUCATION AND TRAINING

**14/07/2016 – 15/08/2020** Ernakulam, India

• **BTECH AUTOMOBILE** SCMS School of Engineering and Technology, Karukutty

Website <https://scmsgroup.org/sset/> | Level in EQF EQF level 7

**02/05/2014 – 21/05/2016** Palakkad, India

• **12th (Higher Secondary)** Palghat Lions School

Website <https://palghatlionsschool.com/> | Level in EQF EQF level 4

**05/05/2013 – 20/05/2014** Dammam, Saudi Arabia

• **10th Secondary School** Internantional Indian School Dammam

Website <https://iisdammam.edu.sa/> | Level in EQF EQF level 2

## LANGUAGE SKILLS

**MOTHER TONGUE(S):** Malayalam

**Other language(s):**

**English**

**Listening** C2

**Spoken production** C1

**Reading** C2

**Spoken interaction** C2

**Writing** C1

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## Hindi

**Listening** A2

**Spoken production** A2

**Reading** A2

**Spoken interaction** A2

**Writing** A2

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*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

## DIGITAL SKILLS

Microsoft Office ( Microsoft ) | C, C++c C# | Matlab/Simulik | AutoCad 2D -3D